

ORIGINAL



ARIZONA CORPORATION COMMISS

0000130472

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99938

Date: 10/12/2011

Complaint Description: 19K Decoupling - Gas & Electric
 N/A Not Applicable

First:

Last:

Complaint By:

Karlie

Shumway

Account Name:

Karlie Shumway

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR: Arizona Corporation Commission

State:

AZ

Zip: 00000

is:

DOCKETED

OCT 13 2011

Utility Company:

Southwest Gas Corporation

Division:

Gas

DOCKETED BY

Ross

Contact Name:

Contact Phone:

Nature of Complaint:

Dear Chairman Pierce and Commissioners:

I have been a Southwest Gas customer and have lived in Arizona for 10 years and I am concerned about the costs of energy and energy wastes. I implore you to support the adoption of both energy efficiency and decoupling in the Southwest Gas rate case. The current system we have is not working for me an my fellow energy conscious Arizonans who are also interested in lowering utility bills. As of now, we are sending billions of dollars and countless jobs out of state to buy fuel for our energy needs. If we don't act now, we will all be paying higher energy bills in the future because utilities will purchase more fuel from out of state and build more infrastructures, which we will all be paying for on our bills. The current system reward utilities for selling us more energy than we need which results in wasteful energy use and drives our bills up. The commission and utilities should be playing a leading role in helping Arizonans lower their energy bills which can be done through decreased energy efficiency and decoupling. As a rate payer I urge you to support both decoupling and increased energy conservation.

Sincerely;

Karlie Shumway

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-00000J-08-0314 & G-00000C-08-0314. closed

End of Comments

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Date Completed: 10/12/2011

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